

**Victims Support Organisations
in Greece**

March 2008

European Union Agency
for Fundamental Rights

Complementary Data Collection report

Organisations supporting victims
of racial discrimination
in Greece

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March 2008

Annex 1

Measures taken by the government to empower associations, organisations or other legal entities in the meaning of Article 7 (2) of the Race Equality Directive¹ Provide, if possible, an explanation if such measures were not taken.

1	The law n.3304/2005 transposing the RED provides for legal entities' right of representation of victims in court and before an Equality Body or administrative authority upon authorisation of the complainant, and as far as pursuing equal treatment on the grounds of racial or ethnic origin is among the statutory aims of the organisation.
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There are no other practical measures whatsoever taken by the government to empower associations, organisations or other legal entities in the meaning of the Article 7 (2) of the Race Equality Directive.

Anti-discrimination legislation in Greece is implemented at a very slow pace. The Greek Ombudsman is the only positive exception among the Equality Bodies, having handled a - however small - number of complaints over the 3 years of its operation as an Equal Treatment Body.

While trade unions may engage in support of victims of discrimination in the framework of Law n. 3304/2005 they have never brought a case before the courts or an Equality Body. However, in an increasing trend, workers' unions support discrimination victims on a political level and in view of their negotiation with employers when suffering discrimination in wages and working and living conditions (the most recent case of immigrant agricultural workers in the strawberry fields of Peloponnesus is a notable example of such lobbying and political support).

Factors contributing to the low or even no mobilisation of organisations and legal entities representing victims may be:

- lack of information and awareness of civil society and stakeholders. Although informed about the Directive, they have a low technical knowledge of its new tools and potential. This was confirmed at the HLHR anti-discrimination seminars in Athens (2/2008) and Thessaloniki (11/2007).
- low expectations from the application of anti-discrimination legislation in court and by the competent Equality Bodies' intervention. It goes noted that the perceived weakness of Equality Bodies lies also in the practical absence of sanctions.
- lack of funding and policies that would encourage and help organisations representing victims to take advantage of the respective provisions.
- most of active field and grassroots organisations are very little familiar with strategic litigation and legal aid in general, and such form of activism has not been a tradition in the Greek civil society and rights movements.
- most organisations believe that courts and formal complaints are not the solution to discrimination and, often under an EU-scepticism towards anti-discrimination legislation, they rather choose to provide for a political level representation and public support of the victims (campaigns, manifestations, protests, press conferences etc. cfr. also above comment on trade unions).
- Greek legal order does not provide for 'class action' and legal entities may not represent a group in court, but individuals in individual discrimination cases.

The Greek Ombudsman in its 1st 2005 Annual report as Equality Body commented on the inertia of civil society organisations: *'It is however worth mentioning that although the organisations of civil society are relatively well informed, only one of these has addressed itself to the Ombudsman on issues regulated by Law 3304/2005. It was in fact done without certification, without power of attorney or any other form of consent on the part of the offended parties. This relative inertia should constitute a problem and activate the responsible Ministries of Justice, Labor and Internal Affairs towards providing incentives and*

¹ "Member States shall ensure that associations, organisations or other legal entities, which have, in accordance with the criteria laid down by their national law, a legitimate interest in ensuring that the provisions of this Directive are complied with, may engage, either on behalf or in support of the complainant, with his or her approval, in any judicial and/or administrative procedure provided for the enforcement of obligations under this Directive".

support and perhaps funding to trustworthy organisations which function effectively, particularly in the field of counseling, victim support and of representation before the authorities.'

In its 2nd 2006 Annual Report, in view of only two complaints filed with the active participation or encouragement of NGOs, the Ombudsman advanced the hypothesis that NGOs are more interested in EU funded awareness raising activities and campaigns than in providing legal aid and support to discrimination victims: *'The guidelines given by the competent DG for Employment on suggested actions were not oriented towards specific modes of action. The social bodies interested were given the opportunity to insist on well expected and "easier" projects, eschewing thus the difficult and expensive task of mediating between individuals who have been discriminated against and the institutions protecting them. This is another indication that civil society in Greece has a long way to go.'*

Annex 2

Organisations supporting racist violence victims

1. The Greek Ombudsman

1	Organisation name (national language)	Συνήγορος του Πολίτη
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	Equality Body under the anti-discrimination law n.3304/2005 transposing the RED Directive. According to its founding law and in the framework of the anti-discrimination Law n. 3304/2005 the Greek Ombudsman is not eligible to engage in support of victims of discrimination. State funding through state budget – voice under the Interior Affairs ministry chapter
3	Acronym	ΣτΠ
4	Translation of Name	Greek Ombudsman
5	Postal address	Hadjiyanni mexi, 5, 11528 Athens – Greece
6	Telephone (indicate hotline , if any)	+30 2107289600
7	Fax	+30 2107292129
8	E-mail	synigoros@synigoros.gr diakriseis@synigoros.gr
9	Website link	www.synigoros.gr www.synigoros.gr/diakriseis/index.htm
10	Number of staff	180
11	Funding source(s) ²	<input checked="" type="checkbox"/> Public funding (State budget) <input type="checkbox"/> Private funding (e.g. subscriptions, sale of goods or services, etc)
12	Description of the organisation	The Greek Ombudsman is a constitutionally sanctioned Independent Authority. It was founded in October 1998 and operates under the provisions of Law 3094/2003. The Ombudsman received approx. 100.000 complaints during its 10 first years of operation (1998 - 2008). The Greek Ombudsman investigates individual administrative actions or omissions or material actions taken by government departments or public services that infringe upon the personal rights or violate the legal interests of individuals or legal entities. The purpose of the Greek Ombudsman is to mediate s between public administration and private individuals, for the purpose of to protect ing citizens' rights , their ensur ing compliance with the rule of law rights, observe the rule of law, and combat ing maladministration. In addition , the mission of the Greek Ombudsman i ncludes protection and promotion of the rights o f the child . The Ombudsman does not have the power to impose sanctions or to annul the illegal actions of the public administration. As a mediator, the Greek Ombudsman makes recommendations and puts forward specific proposals towards the public administration .

² Tick one or more categories

13	Type of organisation ³	<input type="checkbox"/> Governmental Organisation <input checked="" type="checkbox"/> Specialised (Equality) Body <input type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input checked="" type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input checked="" type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input checked="" type="checkbox"/> Formal decision-making body ⁴ <input type="checkbox"/> Psychological/social counselling services <input type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	<p>The Ombudsman provides its services to the public free of charge. Investigation and processing of complaints start upon submission of a relevant petition-application in person, through fax or e-mail. The Ombudsman has jurisdiction over cases concerning disputes between citizens and public administration units, such as:</p> <ul style="list-style-type: none"> ▪ Government services; ▪ Local and regional government (communities, municipalities, prefectures); ▪ Other Public institutions; ▪ Private law entities of the public sector, corporations and organisations that are under control either by the state or by legal entities of the public sector. <p>On the other hand, in relation to cases that fall beyond the Ombudsman's mandate, the Ombudsman cannot intervene:</p> <ul style="list-style-type: none"> ▪ If more than six months have elapsed from the time the complainant initially learned of the public administration's action or failure to act ▪ If the complainant requests general information or legal advice. <p>Also, outside the Ombudsman's mandate fall cases concerning:</p> <ul style="list-style-type: none"> ▪ Disputes between private individuals; Exemption to that rule are the cases concerning children rights' violations and harassment in employment under the Ombudsman's anti-discrimination mandate. ▪ The service status of civil servants, national defence and security, matters related to the conduct of the country's foreign policy or international relations and state security; Exemption to that rule are the cases concerning discrimination on the grounds of the RED and the Employment Directives. ▪ Cases pending before the courts; ▪ Cases pertaining to actions taken by the courts, the Legal Council of State, Independent Authorities, or public religious institutions; ▪ Policy decisions taken by ministers and deputy ministers.
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁵ (2000 onwards)	Complaints Handled under RED 2005 10 2006 22 2007 41

³ Tick one or more categories

⁴ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁵ Please do not provide any complaints or incidents list, only statistics, if available.

		<p>Established racial or ethnic discrimination (founded complaints)</p> <p>2005 4 2006 8 2007 6</p> <p>Pending</p> <p>2005 6 2006 13 2007 30</p>
19	<p>If the organisation <u>engages either on behalf or in support of the complainants under Art 7/2 RED</u>, present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)</p>	<p>The Greek Ombudsman does not support the complainants before the courts (as under the art.7/2 of the RED).</p>

2. Hellenic League for Human Rights

1	Organisation name (national language)	Ελληνική Ένωση για τα Δικαιώματα του Ανθρώπου και του Πολίτη
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	HLHR is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005. According to the Article 13 para. 3 of such law an organisation is able to represent victims if protection against discrimination is included within its statutory objectives. The predominant interpretation of such norm is that all organizations defending human rights are eligible, ⁶ although the norm has not been tested in court proceedings yet. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	ΕΕΔΑΠ / HLHR
4	Translation of Name	Hellenic League for Human Rights
5.	Postal address	Valaoritou 12, 10671 Athens - Greece
6	Telephone (indicate hotline , if any)	+30 2103618966, +30 2106990258
7	Fax	+30 2106990258
8	E-mail	hlhr@hlhr.gr hlhr-kemo@hlhr.gr
9	Website link	www.hlhr.gr www.hlhr.gr/hlhr-kemo/hlhr-kemo.htm
10	Number of staff	9 board members 430 subscribed members. HLHR-KEMO RAXEN NFP counts 2 staff members and 14 experts.
11	Funding source(s) ⁷	<input checked="" type="checkbox"/> Public funding (exclusively EU funding) <input checked="" type="checkbox"/> Private funding (e.g. <u>subscriptions</u> , sale of goods or services, etc)
12	Description of the organisation	The Hellenic League for Human Rights is the oldest Non Governmental Organization for human rights protection and promotion in Greece. The League was founded in 1953, in the aftermath of the Greek civil war including in its board eminent personalities from the political and academic field. The League, since its foundation, is the affiliated member of the International Federation for Human Rights (<i>Fédération Internationale des Droits de l'Homme</i>) and represents the Federation's human rights network in the country. The dictatorship of 1967 banned the functioning of the Greek League for Human Rights and its members were persecuted until the end of the regime. The president of the League, Professor Phaedon Vegleris, was the basic witness before the European Court of Human Rights at the notorious <i>Greek case</i> against the military regime, which culminated in the expulsion of Greece from the Council of Europe. The League recommenced its activities in 1974. Since 2007 HLHR with the Research Centre for Minority Groups (KEMO) is the Greek National Focal Point on Racism and Xenophobia (RAXEN network), in cooperation with the European Union Fundamental Rights Agency (FRA). HLHR-KEMO cooperates with the Greek Ombudsman and the Greek Forum of Migrants as subcontracting partners. http://www.hlhr.gr/hlhr-kemo/hlhr-kemo.htm
13	Type of organisation ⁸	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner

⁶ 'The Greek anti-discrimination law permits legal entities with a legitimate interest in ensuring the principle of equal treatment is applied to represent persons before any court or administrative authority, as long as they have that person's written consent'. Developing Anti-Discrimination Law in Europe, The 25 EU Member States compared, Prepared by Mark Bell, Isabelle Chopin and Fiona Palmer for the European Network of Independent Experts in the non-discrimination field, July 2007.

⁷ Tick one or more categories

⁸ Tick one or more categories

14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input checked="" type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input checked="" type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input type="checkbox"/> Investigation and processing of complaints <input type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁹ <input type="checkbox"/> Psychological/social counselling services <input type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	There is no formal procedure in place. HLHR in the past has chosen cases to bring before the court as a form of strategic litigation or to defend .
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ¹⁰ (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Most cases brought before the court concern the period prior to 2000. HLHR is known as the basic witness before the European Court of Human Rights at the Greek case against the dictatorship, which resulted to the expulsion of Greece from the Council of Europe. There is no statistical breakdown of cases from 2000 onwards, while in such cases HLHR has intervened during court proceeding as a witness but not representing them victims or defendants.

⁹ Please tick if the organisation is legally mandated to make decision upon complaints received.

¹⁰ Please do not provide any complaints or incidents list, only statistics, if available.

3. Greek Helsinki Monitor

1	Organisation name (national language)	Ελληνικό Παρατηρητήριο των Συμφωνιών του Ελσίνκι
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	GHM is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	GHM
4	Translation of Name	Greek Helsinki Monitor
5.	Postal address	P.O. Box 60820, GR-15304 Glyka Nera
6	Telephone (indicate hotline , if any)	+30 2103472259
7	Fax	+30 2106018760
8	E-mail	office@greekhelsinki.gr
9	Website link	http://cm.greekhelsinki.gr/
10	Number of staff	15 volunteers (occasionally remunerated)
11	Funding source(s) ¹¹	<input checked="" type="checkbox"/> Public funding (EU projects - state funding to support trafficking victims) <input type="checkbox"/> Private funding (e.g. subscriptions, sale of goods or services, etc)
12	Description of the organisation	The GHM, founded in 1993, monitors, publishes, lobbies, and litigates on human and minority rights and anti-discrimination issues in Greece and, occasionally, in the Balkans. It monitors Greek and, when opportunity arises, Balkan media for stereotypes and hate speech. It issues press releases and prepares (usually jointly with other NGOs) detailed annual reports; parallel reports to UN Treaty Bodies; and specialised reports on ill-treatment and on ethno-national, ethno-linguistic, religious and immigrant communities, in Greece and in other Balkan countries.
13	Type of organisation ¹²	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input checked="" type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input checked="" type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ¹³ <input type="checkbox"/> Psychological/social counselling services <input type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	No formal procedure is in place
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ¹⁴ (2000 onwards)	Ca. 60 complaints filed with competent tribunals or specialized independent authorities

¹¹ Tick one or more categories

¹² Tick one or more categories

¹³ Please tick if the organisation is legally mandated to make decision upon complaints received.

¹⁴ Please do not provide any complaints or incidents list, only statistics, if available.

19	<p>If the organisation <u>engages either on behalf or in support of the complainants under Art 7/2 RED</u>, present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)</p>	<p>50 cases led to formal judicial and court procedures (no breakdown by year available).</p> <p>Cases leading to sanctions:</p> <p>2003 1 court case 2004 2 court cases (1 ECHR case included) 2005 4 court cases (1 ECHR case included) 2006 5 court cases 2007 7 court cases (5 ECHR cases included) 2008 1 court case (1 ECHR case included)</p>
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4. Amnesty International – Greek section

1	Organisation name (national language)	Διεθνής Αμνηστία – Ελληνικό Τμήμα
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	AI is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	AI
4	Translation of Name	Amnesty International – Greek section
5	Postal address	Sina 30, 106 72 Athens
6	Telephone (indicate hotline , if any)	+30 210 36 00 628
7	Fax	+ 30 210 36 38 016
8	E-mail	info@amnesty.org.gr
9	Website link	http://www.amnesty.org.gr
10	Number of staff	8
11	Funding source(s) ¹⁵	<input type="checkbox"/> Public funding <input checked="" type="checkbox"/> Private funding: subscriptions and fund-raising activities, such as concerts etc.
12	Description of the organisation	A global movement protecting and promoting human rights. It contributes to protection of people and communities whose rights are threatened.
13	Type of organisation ¹⁶	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input type="checkbox"/> Collection/recording of complaints <input type="checkbox"/> Investigation and processing of complaints <input type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ¹⁷ <input checked="" type="checkbox"/> Psychological/social counselling services <input type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	No formal procedure
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ¹⁸ (2000 onwards)	-
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	-

¹⁵ Tick one or more categories

¹⁶ Tick one or more categories

¹⁷ Please tick if the organisation is legally mandated to make decision upon complaints received.

¹⁸ Please do not provide any complaints or incidents list, only statistics, if available.

5. ARSIS

1	Organisation name (national language)	ΑΡΣΙΣ, Κοινωνική Οργάνωση Υποστήριξη Νέων
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	ARSIS is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	ARSIS
4	Translation of Name	ARSIS Association for the Social Support of Youth
5	Postal address	Derigni 26, 10434 Athens
6	Telephone (indicate hotline , if any)	+30 210 8259880
7	Fax	+30 210 8259880
8	E-mail	info@arsis.gr
9	Website link	http://www.arsis.gr
10	Number of staff	52
11	Funding source(s) ¹⁹	<input checked="" type="checkbox"/> Public funding: Greek government, European programs <input checked="" type="checkbox"/> Private funding: sponsors and donations
12	Description of the organisation	Organisation providing social support to young people and defending children and youth rights. Aims at preventing and combating social exclusion of young people. It does collect complaints on racism and discrimination but has no statistics available.
13	Type of organisation ²⁰	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input checked="" type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	Collection/recording of complaints Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input checked="" type="checkbox"/> Formal decision-making body ²¹ <input checked="" type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	No formal procedure, simple application or referral to the reception service
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ²² (2000 onwards)	No statistical data on complaints received are collected or processed.
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	No data available

¹⁹ Tick one or more categories

²⁰ Tick one or more categories

²¹ Please tick if the organisation is legally mandated to make decision upon complaints received.

²² Please do not provide any complaints or incidents list, only statistics, if available.

6. Greek Council for Refugees

1	Organisation name (national language)	Ελληνικό Συμβούλιο για τους Πρόσφυγες
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	GCR is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	GCR
4	Translation of Name	Greek Council for Refugees
5	Postal address	Solomou 25, 10682 Athens
6	Telephone (indicate hotline , if any)	+30 210 3320025
7	Fax	+30 210 3800059
8	E-mail	passa@gcr.gr
9	Website link	www.gcr.gr
10	Number of staff	40
11	Funding source(s) ²³	<input checked="" type="checkbox"/> Public funding: ERF, Ministry of Health, Equal <input checked="" type="checkbox"/> Private funding: subscriptions and donations
12	Description of the organisation	Organisation that provides support to refugees and asylum seekers in Greece through various psychosocial and legal services, helping their integration in the Greek society. Provides financial help in very vulnerable, exceptional cases.
13	Type of organisation ²⁴	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner None of the above
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ²⁵ <input checked="" type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	No formal procedure, simple application with the description of the case
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ²⁶ (2000 onwards)	No data available
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	No data available

²³ Tick one or more categories

²⁴ Tick one or more categories

²⁵ Please tick if the organisation is legally mandated to make decision upon complaints received.

²⁶ Please do not provide any complaints or incidents list, only statistics, if available.

7. Greek Forum of Migrants

1	Organisation name (national language)	Ελληνικό Φόρουμ Μεταναστών
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	GFM is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	GFM
4	Translation of Name	Greek Forum of Migrants
5	Postal address	Feron 18 Athens
6	Telephone (indicate hotline , if any)	+30 210 8216611
7	Fax	+30 210 8216611
8	E-mail	info@migrant.gr
9	Website link	http://www.migrant.gr
10	Number of staff	6 people as secretariat and 38 organisations as members
11	Funding source(s) ²⁷	<input checked="" type="checkbox"/> Public funding: European Social Fund, Equal, etc. <input checked="" type="checkbox"/> Private funding: donations, subscriptions
12	Description of the organisation	A union of organizations of immigrants with a collective action program that aims at integration, support and representation of migrants in Greece
13	Type of organisation ²⁸	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input type="checkbox"/> Collection/recording of complaints <input type="checkbox"/> Investigation and processing of complaints <input type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ²⁹ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	None
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ³⁰ (2000 onwards)	No data available
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	No data available

²⁷ Tick one or more categories

²⁸ Tick one or more categories

²⁹ Please tick if the organisation is legally mandated to make decision upon complaints received.

³⁰ Please do not provide any complaints or incidents list, only statistics, if available.

8. Team of lawyers for immigrants and refugees

1	Organisation name (national language)	Ομάδα δικηγόρων για μετανάστες και πρόσφυγες
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	This team is <u>not</u> eligible to engage as a legal entity in support of victims of discrimination in the framework of Law n. 3304/2005 since it does not dispose of a formal statute. They do provide though, legal support on a personal voluntary basis as a team coordinated activity. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	None
4	Translation of Name	Team of lawyers for immigrants and refugees
5.	Postal address	Verigkos 26 Athens, - space provided by NGO ARSIS
6	Telephone (indicate hotline , if any)	+306977483138 (Ilektra Floropoulou)
7	Fax	No fax available
8	E-mail	omadadikigorwn@lists.riseup.net
9	Website link	-
10	Number of staff	30 volunteers
11	Funding source(s) ³¹	<input type="checkbox"/> Public funding <input type="checkbox"/> Private funding – No funding at all – volunteer organisation
12	Description of the organisation	Provision of support and advise to immigrants and refugees who have experienced racist violence. Approximately 5% of the activities concern court representation. The team of lawyers is a purely volunteer organisation and is not funded by subscriptions, contributions or any other private or public funding whatsoever
13	Type of organisation ³²	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner <input checked="" type="checkbox"/> None of the above
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ³³ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	None
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ³⁴ (2000 onwards)	No data available
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	No data available

³¹ Tick one or more categories

³² Tick one or more categories

³³ Please tick if the organisation is legally mandated to make decision upon complaints received.

³⁴ Please do not provide any complaints or incidents list, only statistics, if available.

9. PRAKSIS

1	Organisation name (national language)	PRAKSIS
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	PRAKSIS is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	PRAKSIS
4	Translation of Name	Programs for the Development of Social Support and Medical Cooperation
5.	Postal address	57 Stournari, 104 32 Athens (Headquarters) 5 Peoniou & Aharnon str. Athens (Polyclinic) 1 Arkadioupoleos & Agiou Dimitriou str., 54632 Thessaloniki (Polyclinic)
6	Telephone (indicate hotline , if any)	+30 210 520 5200 (Headquarters) +30 210 82 13 704 (Athens Polyclinic) +30 2310 556 145 (Thessaloniki Polyclinic)
7	Fax	+30 210 520 5201
8	E-mail	info@praksis.gr
9	Website link	www.praksis.gr
10	Number of staff	39
11	Funding source(s) ³⁵	<input checked="" type="checkbox"/> Public funding: government, EU programs <input checked="" type="checkbox"/> Private funding: sponsors, subscriptions, donations
	Description of the organisation	An independent, non-governmental organization, in the form of not-for profit body. Its main target is the creation, application and implementation of social and medical act programs. Those benefited from the organisation's activities are Greek indigents, economic immigrants, asylum seekers/refugees and every socially excluded group, such as drug-addicts, gypsies, trafficking victims, homeless, ex-prisoners, street children and fellow human beings with little or no access to health services, psychosocial and legal support.
13	Type of organisation ³⁶	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input checked="" type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input checked="" type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ³⁷ <input checked="" type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	Requests and received and processed by the social service department.

³⁵ Tick one or more categories

³⁶ Tick one or more categories

³⁷ Please tick if the organisation is legally mandated to make decision upon complaints received.

18	If the organisation <u>collects</u> or <u>investigates/processes</u> complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ³⁸ (2000 onwards)	Not applicable
19	If the organisation <u>engages either on behalf or in support of the complainants under Art 7/2 RED</u> , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

³⁸ Please do not provide any complaints or incidents list, only statistics, if available.

10. Network of Social Support for Refugees and Migrants

1	Organisation name (national language)	Δίκτυο Κοινωνικής Υποστήριξης Προσφύγων και Μεταναστών
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	The Network is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	Not applicable
4	Translation of Name	Network of Social Support for Refugees and Migrants
5.	Postal address	Tsamadou 13, Athens
6	Telephone (indicate hotline, if any)	+30 2103813928
7	Fax	No fax available
8	E-mail	metanaston@diktio.org
9	Website link	www.tsamadou13.gr
10	Number of staff	3 (+32 volunteers)
11	Funding source(s) ³⁹	<input type="checkbox"/> Public funding (e.g. government, regional or local authorities) <input checked="" type="checkbox"/> Private funding (e.g. subscriptions, sale of goods or services, etc)
12	Description of the organisation	Founded in 1995, with the aim of taking coordinated action against racism and nationalism and standing up for the rights of migrants and refugees. Through structures of hands-on solidarity (support bureau, greek classes, etc.) as well as through interventions, both political and social, we stand up for better living and working conditions for migrants in Greece. We meet every Monday at 9:00 in the Migrants' Place where, along with migrants and refugees, we organize our activities.
13	Type of organisation ⁴⁰	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group	<input checked="" type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁴¹ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	Not available
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁴² (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these	Not applicable

³⁹ Tick one or more categories

⁴⁰ Tick one or more categories

⁴¹ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁴² Please do not provide any complaints or incidents list, only statistics, if available.

	complaints leading to sanctions (2000 onwards)	
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11. "Deport Racism" movement

1	Organisation name (national language)	Κίνηση «ΑΠΕΛΑΣΤΕ ΤΟΝ ΠΑΤΣΙΣΜΟ»
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	'Deport Racism' is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	Not applicable
4	Translation of Name	"Deport Racism" movement
5.	Postal address	Argous145, 10441, Kolonos ,Athens
6	Telephone (indicate hotline , if any)	+30 2103306286
7	Fax	+30 2103303566
8	E-mail	kyriakatiko@yahoo.gr
9	Website link	www.ksm.gr
10	Number of staff	2 (+10 volunteers)
11	Funding source(s) ⁴³	<input type="checkbox"/> Public funding (State budget) <input checked="" type="checkbox"/> Private funding (e.g. <u>subscriptions</u> , sale of goods or services, etc)
12	Description of the organisation	<p>"Deport Racism" Project was established in 2007. It is a common organization of immigrants and Greeks against xenophobia, racism and fascism. For equal rights to all immigrants and refugees.</p> <p>Activities include:</p> <ul style="list-style-type: none"> • denunciation and publication of racist attitude and discrimination practices by authorities • participation in the antiracist and immigrants movement, for legalization and equal rights, against racist attacks, for the marginalization of racist and fascist organizations • legal assistance for victims of racist violence • antiracist campaigns • communication with authorities for immigrants' and refugees' issues • social support for immigrants: including legal assistance, greek language lessons and health issues • cultural events organization, participation in antiracist festivals • cooperation with labor unions, antiracist organizations, immigrant communities and local authorities
13	Type of organisation ⁴⁴	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities

⁴³ Tick one or more categories

⁴⁴ Tick one or more categories

16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁴⁵ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	Not applicable
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁴⁶ (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

⁴⁵ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁴⁶ Please do not provide any complaints or incidents list, only statistics, if available.

12. Youth against Racism in Europe (Greek section)

1	Organisation name (national language)	ΝΕΟΛΑΙΑ ΕΝΑΝΤΙΑ ΣΤΟΝ ΠΑΤΡΙΣΜΟ ΣΤΗΝ ΕΥΡΩΠΗ
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	YRE is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	YRE
4	Translation of Name	Youth against Racism in Europe (Greek section)
5.	Postal address	Gortinos 8, Kato Patisia, 11254, Athens
6	Telephone (indicate hotline , if any)	+30 2102283018-19 or 6972426166
7	Fax	+30 2102283077
8	E-mail	yregreece@hotmail.com
9	Website link	www.yregreece.blogspot.com or www.wehaveonedream.blogspot.com
10	Number of staff	Volunteers only
11	Funding source(s) ⁴⁷	<input type="checkbox"/> Public funding (e.g. government, regional or local authorities) <input checked="" type="checkbox"/> Private funding (e.g. subscriptions, sale of goods or services, etc)
12	Description of the organisation	Youth organization, with immigrants-asylum seekers and second generation of immigrants' branches. Our members are concentrated in 12 Greek cities (amongst them Athens and Thessalonica). The majority of the members are school and universities students and of course immigrants. All of our campaigns have been successful. Only to mention some: 1) after a 4 years campaign for the rehabilitation of the victims of the worst ever racist murderous attack in Greece, both victims (Tomy Koffi Marcus and Timothy Abdul) were granted with humanitarian residence permits and welfare benefits for disables. 2) Release of more than 70 undocumented immigrants who started a hunger strike because they were "forgotten" for months in detention, after our solidarity campaign 3) The cancellation of the European Fascist camping that 5 European neo-fascist organizations were planning to have in Greece (September 2005). The same for many other public activities that Greek fascists were organizing just to apply their propaganda of hate, etc. Annually we organize an Antiracist camping during summer with 4-500 participants. We participate in the Greek Social Forum and the Coordinating Committee of Antiracist in Immigrants Organizations, believing that joining forces is more resulting. We were at the forefront for the establishment of the Antiracist festivals that are now taking place in several Greek cities. We are part of the anti-globalization and the anti-war movement, participating both in national and international events. Our most important campaign for the next period is for the rights of the second generation of immigrants. The title of the campaign is "we have a dream..." and second generation of immigrants themselves run this campaign.
13	Type of organisation ⁴⁸	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities <input checked="" type="checkbox"/> Youth

⁴⁷ Tick one or more categories

⁴⁸ Tick one or more categories

16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁴⁹ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	Not applicable
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁵⁰ (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

⁴⁹ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁵⁰ Please do not provide any complaints or incidents list, only statistics, if available.

13. Thessaloniki Antiracist initiative

1	Organisation name (national language)	ΑΝΤΙΡΑΤΣΙΣΤΙΚΗ ΠΡΩΤΟΒΟΥΛΙΑ ΘΕΣΣΑΛΟΝΙΚΗΣ
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	This organisation is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	Not applicable
4	Translation of Name	ANTIRACIST INITIATIVE OF THESSALONIKI
5	Postal address	FILIPPOU 51
6	Telephone (indicate hotline , if any)	+30 2310241015
7	Fax	Not available
8	E-mail	info@socialcenter.gr
9	Website link	www.socialcenter.gr
10	Number of staff	volunteers only
11	Funding source(s) ⁵¹	<input type="checkbox"/> Public funding (State budget) <input checked="" type="checkbox"/> Private funding (e.g. <u>subscriptions</u> , sale of goods or services, etc)
12	Description of the organisation	Grass root organisation active in political support and manifestations in favour of immigrants and minorities and towards the protection of their rights. The range of such voluntary activities includes protests, festivals, press releases and conferences, visits and manifestations in detention camps and other sites.
13	Type of organisation ⁵²	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input checked="" type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input checked="" type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁵³ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support (Greek language lessons-networking)
17	Describe briefly any formal procedure necessary to receive support	Not applicable
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁵⁴ (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

⁵¹ Tick one or more categories

⁵² Tick one or more categories

⁵³ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁵⁴ Please do not provide any complaints or incidents list, only statistics, if available.

14. GREEK-ALBANIAN FRIENDSHIP ASSOCIATION “SOCRATES”

1	Organisation name (national language)	ΕΛΛΗΝΟΑΛΒΑΝΙΚΟΣ ΣΥΝΔΕΣΜΟΣ ΦΙΛΙΑΣ «ΣΩΚΡΑΤΗΣ»
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	‘Socrates’ is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	ELASF SOCRATES
4	Translation of Name	GREEK-ALBANIAN FRIENDSHIP ASSOCIATION “SOCRATES”
5.	Postal address	Kapodistriou 38, 10432 ,Athens
6	Telephone (indicate hotline , if any)	+30 2105245106
7	Fax	+30 2105245493
8	E-mail	diavatirio@diavatirio.net
9	Website link	www.diavatirio.net
10	Number of staff	4
11	Funding source(s) ⁵⁵	<input type="checkbox"/> Public funding (e.g. government, regional or local authorities) <input checked="" type="checkbox"/> Private funding (e.g. subscriptions, sale of goods or services, etc)
12	Description of the organisation	<p>Greek-Albanian Association of Friendship "Socrates" is a Non Governmental Organization founded by Greek educators in 1991 aiming to contribute, through education and culture, to the development of good relations between the two countries. Since 1997, after the adjustment of the association's deed of partnership, "Socrates" developed an amplitude of activities aimed at the support of Albanian and other migrants in Greece.</p> <ul style="list-style-type: none"> • Since 1997 has its head office in Athens for the support of migrants. Offers, for free, useful information for the integration of migrants, their rights as well as for their everyday life (finding home and job, accessing to services of health and education). • Also, since 1998 "Socrates" has developed a network of lawyers (members and friends) which is spreading to many other cities, providing legal aid to migrants. On the other hand, the legal group of "Socrates" is following the changes of legislation and is harvesting all relevant information, necessary for lawyers who are working in cases of migrants. • “Socrates” is running the project “Diavatirio” (website and magazine) for the information of migrants and other actors involved in the field since 2004.
13	Type of organisation ⁵⁶	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants Asylum seekers, refugees <input type="checkbox"/> Religious minorities <input type="checkbox"/> <input type="checkbox"/>
16	Forms of support	<input checked="" type="checkbox"/> Collection/recording of complaints <input checked="" type="checkbox"/> Investigation and processing of complaints <input checked="" type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input checked="" type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁵⁷ <input type="checkbox"/> Psychological/social counselling services <input checked="" type="checkbox"/> Other practical support

⁵⁵ Tick one or more categories

⁵⁶ Tick one or more categories

⁵⁷ Please tick if the organisation is legally mandated to make decision upon complaints received.

17	Describe briefly any formal procedure necessary to receive support	Not applicable
18	If the organisation <u>collects</u> or <u>investigates/processes</u> complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁵⁸ (2000 onwards)	Not applicable
19	If the organisation <u>engages either on behalf or in support of the complainants under Art 7/2 RED</u> , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

⁵⁸ Please do not provide any complaints or incidents list, only statistics, if available.

15. Association of Albanians of the Thessaloniki Prefecture

1	Organisation name (national language)	Shoqata «Shqiptaret e Selanikut» / Σύλλογος Αλβανών Νομού Θεσσαλονίκης
2	Legal mandate and/or state funding in the context of Art. 7 (2) of the RED	This organisation is eligible to engage in support of victims of discrimination in the framework of Law n. 3304/2005 according to the predominant interpretation of Article 13 para. 3 of such law, which includes all organisations defending human rights. No state funding in the context of Art. 7 (2) of the RED
3	Acronym	Not applicable
4	Translation of Name	Association of Albanians of the Thessaloniki Prefecture
5	Postal address	Aisopou 24, TK 54 627 Thessaloniki
6	Telephone (indicate hotline , if any)	+30 2310 556 350
7	Fax	+30 2310 556 350 / 2310 624 191
8	E-mail	mimozadako@msn.com
9	Website link	Not available
10	Number of staff	5 voluntary staff
11	Funding source(s) ⁵⁹	<input type="checkbox"/> Public funding (State budget) <input checked="" type="checkbox"/> Private funding (e.g. <u>subscriptions</u> , sale of goods or services, etc)
12	Description of the organisation	A self-organised association of immigrants providing information and informal support to Albanian immigrants of the Thessaloniki area.
13	Type of organisation ⁶⁰	<input type="checkbox"/> Governmental Organisation <input type="checkbox"/> Specialised (Equality) Body <input checked="" type="checkbox"/> Non-Governmental Organisation <input type="checkbox"/> Social partner
14	Target group ³	<input type="checkbox"/> National or ethnic minorities <input type="checkbox"/> Roma and Travellers <input checked="" type="checkbox"/> Immigrants <input type="checkbox"/> Asylum seekers, refugees <input type="checkbox"/> Religious minorities
16	Forms of support	<input type="checkbox"/> Collection/recording of complaints <input type="checkbox"/> Investigation and processing of complaints <input type="checkbox"/> Arbitration/facilitation services, assistance in resolving cases <input type="checkbox"/> Legal aid, advice and representation in court <input checked="" type="checkbox"/> Information about rights and legislation <input type="checkbox"/> Formal decision-making body ⁶¹ <input type="checkbox"/> Psychological/social counselling services <input type="checkbox"/> Other practical support
17	Describe briefly any formal procedure necessary to receive support	Not applicable
18	If the organisation collects or investigates/processes complaints under RED, present any available relevant statistics (including complaints under RED received and follow up activities) ⁶² (2000 onwards)	Not applicable
19	If the organisation engages either on behalf or in support of the complainants under Art 7/2 RED , present per year the number of complaints supported by the organisation that led to a formal court or tribunal procedure, and the number of these complaints leading to sanctions (2000 onwards)	Not applicable

⁵⁹ Tick one or more categories

⁶⁰ Tick one or more categories

⁶¹ Please tick if the organisation is legally mandated to make decision upon complaints received.

⁶² Please do not provide any complaints or incidents list, only statistics, if available.

Annex 3

Table 1 - The Greek Ombudsman statistics on complaints handled and processed as Equality Body

Table 1 - Complaints handled by the Greek Ombudsman	2005	2006	2007
Total complaints under the anti-discrimination law 3304/2005	22	51	80
Incoming (2007) Complaints under the anti-discrimination law 3304/2005			40
Handled Complaints for discrimination on other grounds	12	29	39
Handled Complaints under the Racial Equality Directive	10	22	41
Incoming (2007) Complaints under the Racial Equality Directive			9

Cases handled - Areas of application

ethnic/racial discrimination in employment and working conditions	2	8	3
ethnic/racial discrimination in vocational training	0	0	0
ethnic/racial discrimination in education	1	5	4
ethnic/racial discrimination in participation to trade unions	0	0	0
ethnic/racial discrimination in social protection, health, security	0	0	0
ethnic/racial discrimination in social welfare and services	0	0	0
ethnic/racial discrimination in access to goods and services	7	9	34

Source: The Greek Ombudsman.

Table - 2**Outcome of complaints for discrimination on grounds of race / ethnic origin
handled by the Greek Ombudsman**

	2005	2006	2007
Established racial or ethnic discrimination (founded complaints)	4	8	6
Unfounded complaints - discrimination not established	3	7	5
Compliance - cases resolved	1	1	4
Non compliance	0	0	2
Pending	6	13	30
Reference for disciplinary action	0	0	0
Reference to the prosecutor for penal action	0	0	0
Cases closed for inadmissibility	2	1	1

Source: The Greek Ombudsman.